



Cambridge International Examinations

Cambridge International General Certificate of Secondary Education

CANDIDATE NAME				
CENTRE NUMBER		CANDIDATE NUMBER		

INFORMATION AND COMMUNICATION TECHNOLOGY

0417/13

Paper 1

May/June 2014

2 hours

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams, graphs or rough working.

Do not use staples, paper clips, glue or correction fluid.

DO NOT WRITE IN ANY BARCODES.

No marks will be awarded for using brand names of software packages or hardware.

Answer all questions.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

For Examiner's Use

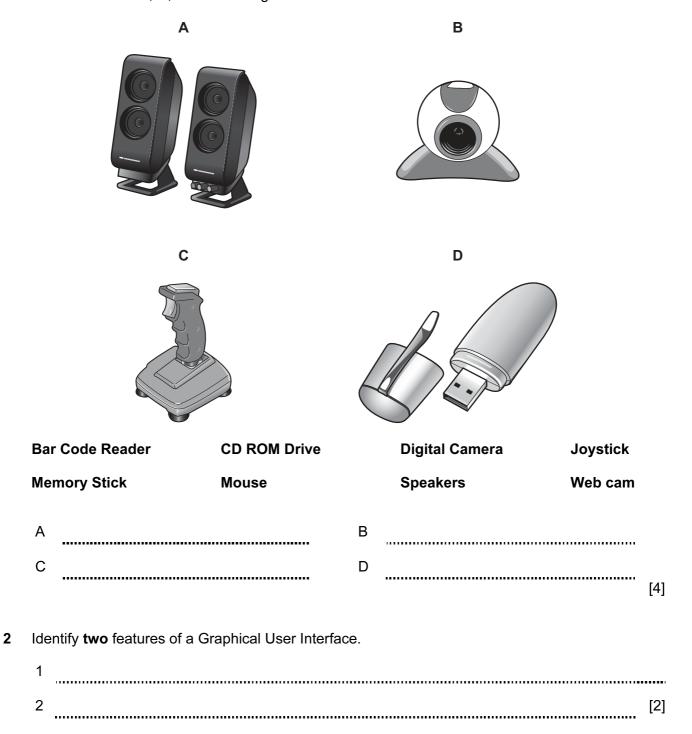
[Turn over

This document consists of 14 printed pages and 2 blank pages.



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1 Name the items A, B, C and D using the words from the list.



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3 Complete the table below by identifying an appropriate type of **software** which would be used to carry out each of the following tasks.

Software	Task
	Typing a letter
	Calculating profit and loss
	Viewing pages on the Internet
	Creating a slide show

[4]

4 Tick whether the following tasks are carried out in the Evaluation or Analysis phase of the systems life cycle.

	Evaluation	Analysis
Identifying user and information requirements		
Comparing the new system with the original task requirements		
Carry out research on the current system		
Identifying any limitations of the new system		

[4]

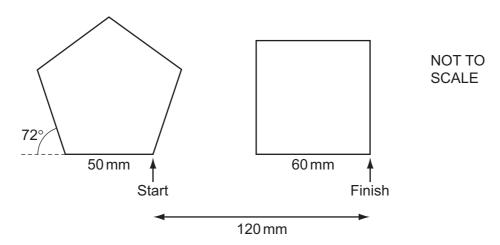
5 Tick **three** input devices that would be used at an EFTPOS terminal in a supermarket.

	✓
Chip reader	
Web cam	
Printer	
Buzzer	
Keypad	
Bar code reader	
TFT screen	

[3]

6 A floor turtle can use the following instructions:

INSTRUCTION	MEANING
FORWARD n	Move <i>n</i> mm forward
BACKWARD n	Move <i>n</i> mm backward
LEFT t	Turn left t degrees
RIGHT t	Turn right t degrees
PENUP	Lift the pen
PENDOWN	Lower the pen
REPEAT n	Repeat the following instructions <i>n</i> times
END REPEAT	Finish the REPEAT loop



Complete the set of instructions to draw these regular shapes by filling in the blank lines. The turtle is facing up.

PENDOWN		PENUP	
LEFT	90	BACKWARD	120
REPEAT	5		
FORWARD	50		
		FORWARD	60
		END REPEAT	

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[5]

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A systems analyst has designed a new computer system for the payroll of a large organisation.

(a)	The system needs to be tested.
	Using examples of workers pay, which must not be lower than \$200 and no more than \$800 explain what is meant by normal test data, abnormal test data and extreme test data.
	Normal
	Abnormal
	Extreme
	[6]
	[U.
(b)	The systems analyst produces documentation for the system.
	Give four reasons why both user and technical documentation are needed.
	1
	2
	3
	4
	·
	[4]

7

Explain, giving examples of the	heir use, the differences between	ROM and RAM.	
			••••••
			[4]
Other than communication sy	vstems, identify two applications	which use online processing.	
1			
2			[2]
Complete each sentence belo	ow using one item from the list.		
a bar code reader	a data logger	a chip reader	
MICR	OMR	a robot	
a simulation	validation	verification	
Data from a bank card is inp	out using		
	permarket is input using		
Data from a cheque is input	_		
Fixing wheels to a car on a	oroduction line would be done by		[4]

11 Computers are used in libraries to keep records of books and borrowers.

This is part of the database of books in a library:

ISBN	Title	Name of Author	Paperback or Hardback	Borrower number
9780593057049	Gone Tomorrow	Lee Child	Р	864752
9781858683416	The World of the Brontës	Jane O'Neill	Н	673257
9780747591054	Harry Potter and the Deathly Hallows	J K Rowling	Н	489323
9780091765132	Old Bear stories	Jane Hissey	Н	489323

This is part of the borrower's database:

Borrower number	Name of borrower	e-mail of borrower	Borrower phone number
673257	Giovanni Benitez	benitez.g@fmail.fr	02 34 45 67
489323	Sarbjit Chandra	sarb@goofie.es	24 17 39 81

(a)	Individual records in the data files need to be retrieved quickly.	
	Write down the name of the most suitable storage medium for this purpose.	
		[1]
(b)	The records in the book file are to be sorted in descending order of ISBN.	
	What will be the title of the book in the first record in the database after it has been sorted	?
		[1]
(c)	Give the name of a field that contains a Boolean data type.	
		[1]
(4)	Identity the data type of the borrower phone number field.	
(u)		[4]
		[1]
(e)	Why would the borrower number in the borrower's database be used as a key field?	
		[1]

(f)	Write down the author of the book that Giovanni Benitez has borrowed.
	[1]
(g)	The final digit in the ISBN is used for validation purposes.
	Write down the name of this digit.
	[1]
	[1]
(h)	Describe two suitable validation checks, other than limit or range checks, that could be carried out on the borrower number field.
	1
	2
	[2]
(i)	Describe three advantages and one disadvantage of the library using email rather than a phone call to contact borrowers.
	Advantage 1
	Adventers 2
	Advantage 2
	Advantage 3
	Disadvantage
	[4]

(j)	When a book is borrowed the borrower presents the book and library card to the librarian.
	Discuss the advantages and disadvantages of different input devices which could be used by the librarian.
	[6]
(k)	Libraries often let borrowers access their own records at home.
	One method the library uses to make sure that each borrower only accesses their own records is by using a User ID and password.
	Describe the purpose of each.
	User ID
	Password
	[2]

12	An	online bank keeps customer account data on their computers.
	(a)	Give one way a hacker can use customer accounts to defraud the bank.
		1
		[1]
	(b)	Give three reasons why, despite the risk of hacking, the bank still operates on-line banking.
		2
		3
		[3]
13	Des	scribe four drawbacks to young people using social networking sites.
	1	
	 2	
	3	
	4	
	4	[4]

14 Complete the sentences using words from the list below.

		OM	R	CAD/CAM	a disc
	a tape (i) Pupil exam answers can be read		pe	an icon	a keyboard
			Pupil exam answers can be read	using	
	((ii)	In a Graphical User Interface, to	select an application you click on	
	(i	(iii)	To enter an instruction into a Cor	mmand Line Interface you would use	
					[3]
15 Computer co			er controlled traffic lights are us are not used to measure traffic fl	sed at busy road junctions. Light se ow.	ensors and sound
	(a)	Givi	ng a different reason for each, ex	plain why these sensors are unsuitabl	e.
		Sou	und		
		Ligl	ht		
	•				[2]
	(b)	Ехр	lain the difference between meas	surement and control when using micro	oprocessors.
	į				[2]

16	16 A company is planning to have a video-conference.							
	(a)	Describe the	purpose of each of the following devices.					
		Microphone		••••				
		Speakers		••••				
		Webcam						
				[3]				
	(b)		saving costs and travelling time, describe the advantages to the company eo-conference rather than a conference in a hotel.					
				••••				
				••••				
				••••				
				••••				
				••••				
				 ГД				

17 Doctors use an expert system to help them with their diagnoses of illnesses.

(a)	The symptoms are typed in by the doctors.
	Describe the processing which the system uses so that it can suggest possible illnesses.
(b)	Name two applications other than medical diagnosis and car fault diagnosis which involve the use of expert systems.
	1
	2
	[2]

18 Students are going to produce a word-processed report about the school greenhouse. It will contain images of the plants that are grown. It will also contain data and charts from a

	spreadsheet showing the costs of plants.	
	Describe how the students will produce their report.	
		•••••
19	Explain what is meant by phishing and pharming.	
		•••••
		•••••
		•••••
		[4]
		۲.٦

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